



SWEETS BY TASH MO

Terms & Conditions Contract

Orders & Payments

1. A 50% non-refundable & non-transferable retainer is required for orders over \$200.
2. Final payments are due two weeks before the event date. If the final payment is not received, your order will be canceled and any prior payments will not be refunded.
3. Payments are accepted by PayPal invoice or via website only.
4. Unpaid invoices will be canceled.
5. Orders placed via website require full payment.
6. Orders under \$200 and/or placed within 2 weeks of the event must be paid in full.
7. Orders cannot be changed once a payment is made.

Refunds, Exchanges, and Cancellations

8. Refunds, exchanges, or price adjustments will not be given.
9. Refunds will not be given for orders that have been cut and/or eaten.
10. Cancellations: You may choose to keep your original event date/time or choose a new date based on our availability. No refunds will be given.
11. All cancellations and/or changes must be done in writing.

Design

12. Food colors may fade and be slightly altered by ingredients and will not always perfectly match your desired color.
13. Sweets by Tash Mo is not responsible for dark colored fondant and/or buttercream which may stain clothes, mouths, and may have a distinct taste.
14. Designs and/or tools including, but not limited to, Royal Icing, Fondant figures, Gum Paste, wires, plastic toppers, toys, wood dowels, printed images, luster/disco dust are not for consumption. You agree to notify your guests and hold Sweets by Tash Mo harmless for any dangers that occur in regards to the consumption of non-edible decor, including, but not limited to, coughing, choking, death, etc.
15. Sweets by Tash Mo does not guarantee an exact replica of any cake design.

Cake Servings

16. The amount of cake needed is an estimation and is not guaranteed to be exact.
17. Sweets by Tash Mo is not responsible for a shortage of servings due to slices cut larger than 2" x 1".

Allergens

18. Products may contain or come into contact with milk, wheat, nuts, soy, gluten, food coloring, or other potential allergens. You agree to notify your guests of this risk and hold Sweets by Tash Mo harmless for allergic reactions.

Indoor/Outdoor Settings

19. Sweets by Tash Mo is not responsible for damage caused by weather including but not limited to: sweating, condensation, running of colors, melting buttercream, spoilage of fruit filling, sliding/cracked/broken decorations, bug attractant, etc.
20. Cake requires a leveled and sturdy table and/or cake stand. Sweets by Tash Mo does not supply setup equipment and is not responsible for any damage caused by tables, cake stands, or damage caused by others.

“Acts of God”/Natural Disaster Clause

21. Sweets by Tash Mo is not responsible for unforeseen circumstances such as inclement weather, illness, accidents, epidemics/pandemics, a death in the family, acts of God, or other cause beyond natural control regarding you or Sweets by Tash Mo.

Pick-Up/Delivery

22. Pick up: Pick up location will be given upon order confirmation.
23. There is a 15 minute grace period for pick up and/or delivery. After 15 minutes, a \$25 late fee must be paid before your order is released. We reserve the right to hold your order and release it based on our availability.
24. You or your representative elect assume all liability and responsibility for the condition of your order once it leaves Sweets by Tash Mo’s possession.
25. A pick-up/delivery contract must be signed.

Photographs & Appreciation

26. Your order will be photographed prior to pickup/delivery. Sweets by Tash Mo reserves the right to use any photographs, your “Thank You”, and any other notes of appreciation for display and promotion purposes without compensation to you.

“I agree to the terms set out in this contract and that I am the person responsible for all payments and decisions regarding this cake order. I understand that any and all payments will serve as my signature and my agreement to this contract.”

Signature:

Date: